

Text and Email Options



Text Options

1. SMS – BASIC (Date)

APC will deliver your order on *dd/mm/yyyy*.

This is a no reply text

2. SMS - MERCHANT DESCRIPTION, DATE

APC will deliver your SUPPLIER NAME order on *dd/mm/yyyy*.

This is a no reply text

3. SMS - MERCHANT DESCRIPTION, CONNO, DATE

APC will deliver your SUPPLIER NAME order on *dd/mm/yyyy*. Consignment number XXXXXXXX.

This is a no reply text.

4. SMS - MERCHANT DESCRIPTION, CONNO, DATE, DELIVERY WINDOW

APC will deliver your SUPPLIER NAME order between *Start Time* and *End Time* on *dd/mm/yyyy*.

Consignment number XXXXXXXX.

This is a no reply text.

5. SMS - CONNO, DATE, DELIVERY WINDOW

APC will deliver your order between *Start Time* and *End Time* on *dd/mm/yyyy*. Consignment number XXXXXXXX.

This is a no reply text.



Email Options

6. EMAIL - BASIC (Date, ConNo)

Your Parcel – Tracking number XXXXXXXX - is due to be delivered by APC Overnight Ltd on *dd/mm/yyyy*.
You may track your parcels progress by entering the tracking number at <https://apc-overnight.com/receiving-a-parcel/tracking>

Please do not reply to this email. This mailbox is not monitored and you will not receive a response.

APC Overnight takes fraud risk very seriously. We will NEVER ask for personal information such as your bank or credit card details for payment for delivery of your parcel.

If you receive a call or email from APC Overnight that you are suspicious about, please forward the email to phishing@apc-overnight.com

7. EMAIL - MERCHANT DESCRIPTION CONNO, DATE

Your Parcel from SUPPLIER NAME – Tracking number XXXXXXXX - is due to be delivered by APC Overnight Ltd on *dd/mm/yyyy*.
You may track your parcels progress by entering the tracking number at <https://apc-overnight.com/receiving-a-parcel/tracking>

Please do not reply to this email. This mailbox is not monitored and you will not receive a response.

APC Overnight takes fraud risk very seriously. We will NEVER ask for personal information such as your bank or credit card details for payment for delivery of your parcel.

If you receive a call or email from APC Overnight that you are suspicious about, please forward the email to phishing@apc-overnight.com

8. EMAIL - MERCHANT DESCRIPTION, CONNO, DATE, DELIV WINDOW (Premium/Timed deliveries)

Your Parcel from SUPPLIER NAME – Tracking number XXXXXXXX - is due to be delivered by APC Overnight Ltd on *dd/mm/yyyy* between *Time* and *Time*.
You may track your parcels progress by entering the tracking number at <https://apc-overnight.com/receiving-a-parcel/tracking>

Please do not reply to this email. This mailbox is not monitored and you will not receive a response.