NEW: Technology for your customers

Sorry we missed you

Delivering for your business



Customer missed their delivery?

No problem!

APC Overnight will leave a calling card **and can now send** an email notification straight to your customer's inbox!

Your customer has the choice to reschedule or collect their parcel by using our **APC Called** tool.

Rescheduling a delivery just got easier with APC Called.

From: APC Overnight To: Customer Subject: APC Overnight - A delivery has been attempted Today 09:40

Sorry we missed you

We have a delivery for you

APC Overnight have attempted to deliver [CONSIGNMENT NUMBER] to you on [INSERT DATE] from [INSERT SENDER].



Reschedule or collect your parcel using our APC Called tool



Please do not reply to this email. This mailbox is not monitored and you will not receive a response. APC Overnight takes fraud risk very seriously. We will NEVER ask for personal information such as your bank or crecard details for payment for delivery of your parcel. If you receive a call or email from APC Overnight that you are supcidous about, please email phisming@acc-overnight.com.



C Secure https://apccalled.com

APC Called

Have you received a 'sorry we missed you' card?

Simply reschedule delivery on a day that suits you, or request collection from your local APC depot.

We will hold your item(s) for 5 working days before returning to the sender - the rescheduled date needs to be within 5 working days of the first delivery attempt.

Please note you cannot collect your item(s) on the same day as the delivery was attempted. For next day collections please book before 7 PM.

'he Alternative Parcels Company Limited, National Sortation Centre, Blakeney Way, Kingswood Lakeside, Canno Registered in England and Wales No. 2855735 - VAT Registration No. 643 1689 29

Reschedule Your Delivery

Please enter your consignment number and delivery postcode. The consignment number can be found on the calling card we have left or on the

email notification you may have recieved.

7 Digit Consignment Number

Can't find your consignment numbe

Deliverv Postcode

mail notification can only be sent if the customer provides a valid email address.

