

APC Overnight: Goods in Transit Liability Cover

This page provides a brief overview of the options available for goods in transit liability cover. For more detailed information please see our [Conditions of Carriage](#)

Goods in Transit Contractual Liability

All consignments that travel through the APC Network travel subject to APC Overnight Conditions of Carriage 2018. These conditions automatically apply Standard Liability Cover but upon request can be enhanced to Increased Liability Cover. Exclusions apply and some goods travel at own risk.

Standard Liability Cover

Standard conditions limit liability to a maximum cover per consignment to:

- Parcel consignment - £100
- Lightweight, Mail Pack and Courier Pack services - £50

Exclusions apply and some goods travel at own risk*.

Time Limits for Claims

Damage

- Must be reported via email within 3 business days from the day of delivery
- Proof of the claim is required within 10 business days

Loss

- Must be reported via email within 20 business days from manifest date
- Proof of the claim is required within 30 business days from manifest date

Proof of Claim Required

Damage

- Cost Invoice
- Sales Invoice
- Any repair/salvage cost where applicable
- Images of damaged item
- Images of packaging; this includes pictures of the internal packaging.

Loss

- Cost Invoice
- Sales Invoice
- Images of missing item where possible

Please note all items on invoices relevant to claim must be highlighted for clarification

Important note:

- 1) do not dispose of any goods whilst claim is pending due to possible recall for inspection**
- 2) we request that any loss of goods is reported at the earliest opportunity, this will give us an advantage on the investigation due to CCTV availability, etc**



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Increased Liability Cover (ILC)

Increased Liability Cover is available up to a maximum of £3,000 per consignment for computers, laptops, computer equipment, peripherals, items containing computerised technology, software, mobile telephones and accessories, or other audio - visual equipment.

Items **not** covered

Living creatures, perishables and other goods liable to spoil, bullion, money, cheques, money orders, securities, tickets, vouchers, stamps, precious metals or precious stones, jewellery, works of art, antiques, memorabilia, watches, wines and spirits, furs, tobacco, glass, ceramics, pottery, porcelain, china, 3 perspex, acrylics, fibre glass, television sets that are noncompatible freight”, plasma screens; vehicle parts that are not boxed, bicycles that are not boxed, gearboxes, or any other mechanical part containing oil or invasive liquid, furniture unless in flat pack form, mattresses in plastic covers comprising the Consignment;